

VITALIS Internship Hotel Business

For students of:

- Hotel Business
- Housekeeping
- Gastronomy



Learning Outcomes

- How to behave as a host towards guests, how to receive them, look after them and inform them appropriately about the range of services and products on offer
- Clean hotel rooms and public areas, preparing them for new guests, use, clean and test equipment, machines and consumer goods economically
- Prepare and arrange simple dishes, with due consideration for economic efficiency
- Serve food and drinks, store goods and control stocks
- Handle complaints and find solutions
- Place orders and process payments
- How guests are advised in consideration of their wishes and how to conduct expert advice and sales talks

Focal Points and Tasks

- Serving guests
- Using specialist equipment, machines and consumer goods
- Work planning, hygiene, food safety and health and safety
- Working in the kitchen, in service, in the store
- Marketing, Economic Service, Enterprise Resource Planning

Info and contact: projects@gutwehlitz.com | +49 34 204 77 40 00